

Limited Warranty (ODM/OEM)

The Manufacturer warrants this _____ Product (including its accessories) against defects in material or workmanship as follows:

1. For a period of twelve (12) months from the date of purchase if the Product is determined to be defective, the Manufacturer will repair or replace the Product, at its option, at no charge the defective unit. After this twelve (12) months period, the user must pay for the replacement unit. This warranty does not cover costs incurred in connection with the removal and re-installation of Product, nor does it cover any other contingent expense.
2. To obtain warranty service, you must take the Product, or deliver the Product freight prepaid, in either its original package or packaging affording an equal degree of protection, to the Manufacturer.

This warranty does not cover customer instructions, installation, set up adjustment problems. This warranty does not cover cosmetic damage or damage due to acts of God, misuse, accident, negligence, abuse or modification of, or to any part of the Product. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by the Manufacturer to serve the Product. This warranty does not cover Products sold AS IS or WITH ALL FAULTS, or consumables. Proof of purchase in the form of a commercial invoice or bill of sales which is evidence that the unit is within the Warranty period must be presented to obtain warranty service. This warranty is invalid if the factory sealed number has been altered or removed from the Product.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Legal Notice

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THIS END-USER LICENSE AGREEMENT AND LIMITED WARRANTY IS A LEGAL AGREEMENT BETWEEN YOU (EITHER AN INDIVIDUAL OR AN ENTITY) AND FRIENDTECH WITH REGARD TO FRIENDTECH'S PRODUCT(S). **BY OPENING THE SEALED PRODUCT, YOU ARE CONFIRMING YOUR ACCEPTANCE OF THE PRODUCT AND AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT WITHOUT LIMITATION OR QUALIFICATION.** IF YOU DO NOT AGREE TO BE BOUND BY THESE TERMS, DO NOT OPEN THE SEALED PRODUCT HARDWARE PACKAGE. YOU MAY PROMPTLY RETURN THE UNOPENED PACKAGE AND ACCOMPANYING ITEMS (INCLUDING ALL HARDWARE, MEDIA, AND WRITTEN MATERIALS THAT ARE PART OF THIS PRODUCT) TO THE PLACE OF PURCHASE.

In this agreement "Product" means and includes hardware, software, and/or firmware, and any printed and/or electronic materials and documentation accompanying the Product. The Product is protected by intellectual property, patent, and design laws and any relevant international treaties.

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 - Remove any proprietary written and/or electronic labels, marks, trademarks, copyright notices, or warnings on the Product.
3. **Revocation of License.** Failure to comply with any of the terms and restrictions of the License Agreement will automatically terminate this license.
4. **Limited Warranty.**
- a. FriendTech warrants the Product to be free from defects in materials and workmanship under normal use for a period of three (3) months from the date of original retail purchase.
 - b. In the case of damage that occurs within the twelve-month warranty period but does not meet the criteria described above, you can make a request by mail or phone to FriendTech describing the cause of the damage and FriendTech may, at its own discretion, agree to repair or replace the product.
 - c. It is solely the responsibility of the user to determine the software's suitability for a particular purpose or use.
 - d. The warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, expressed or implied.
5. **Limited Liability.** Except for the warranties expressly stated above, neither FriendTech, nor anyone else involved in the creation, production, or delivery of this product, shall be liable for direct, indirect, special, consequential, or incidental damages resulting from any defect over commission in the product or manual or from any other events including, but not limited to, any interruption of service, loss of business, loss of profits or good will, legal action, or any other consequential damages. You will be in violation of the law if you fail to comply with any of its provisions.
6. **Governing Law.** This License Agreement and Limited Warranty are governed by the laws of the Republic of China. The courts of the Republic of China are to be the sole courts having jurisdiction to resolve any disputes. Any terms or conditions of this Agreement found to be unenforceable, illegal, or contrary to public policy in any jurisdiction will be deleted, but will not affect the remaining terms and conditions of the Agreement.

Limited Warranty Reminder

- 1) Please submit proof of purchase in the form of a dated bill of sale, receipt, or invoice evidencing that your request for service or refund is made within the twelve-month warranty period.
- 2) Before sending the Product back for repair, please delete or remove any file or data you consider private or confidential.
- 3) Any replacement parts or Product will be new or refurbished or serviceably used, comparable in function and performance to the original part or Product, and warranted for the remainder of the original warranty period.
- 4) FriendTech does not provide any warranties regarding its warranty services and, except for the proceeding sentence, disclaims all duties (if any) of workmanlike effort or of lack of negligence.
- 5) Please refer to our website at: www.friendtech.com for updated FAQ and Troubleshooting tips.

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